

Terms and Conditions Last Updated: May 12, 2026

These Terms and Conditions govern your use of Superior Senior Benefits services, including our website and our SMS and email communications programs. By using our services or opting into our communications, you agree to these Terms and our Privacy Policy.

1. **Program Description** Superior Senior Benefits may send SMS and email messages to users who opt in. Messages may include promotional offers, service updates, appointment confirmations, and appointment reminders. Message frequency may vary.
2. **Consent to Receive Messages** By providing your phone number and opting in, you authorize Superior Senior Benefits to send text messages to your mobile number. Consent is not a condition of purchase.
3. **Opt Out** You can cancel the SMS service at any time. Just text "STOP" to the telephone number from which you received the SMS. After you send the SMS message "STOP" to that number, we will send you an SMS message to confirm that you have been unsubscribed. After this, you will no longer receive SMS messages from us.
4. **Opt In Again** If you want to rejoin after opting out, you can opt in again using the same method you used to enroll originally.
5. **Help and Support** If you are experiencing issues with the messaging program you can reply with the keyword HELP for more assistance, or you can get help directly at matthew.garza@superiorseniorbenefits.org or (504) 544-3144.
6. **Message Frequency and Rates** As always, message and data rates may apply for any messages sent to you from us and to us from you. Message frequency may vary. If you have any questions about your text plan or data plan, it is best to contact your wireless provider.
7. **Carrier Disclaimer** Carriers are not liable for delayed or undelivered messages.
8. **Age Restriction** You must be at least 18 years of age to use our services or sign up for our SMS communications. By opting into our services, you represent and warrant that you are at least 18 years old.
9. **Privacy** Your use of the messaging program is also governed by our Privacy Policy. You can view it here: [Privacy Policy](#)
10. **Changes to Terms** We may update these Terms from time to time. Updates will be posted with a new Last Updated date.
11. **Contact** Questions about these Terms can be sent to:

Superior Senior Benefits

Address: 1109 Green Acres Rd

Phone: 504-544-3144

Email: matthew.garza@superiorseniorbenefits.org

If you have any questions regarding privacy, please read our privacy policy: [Privacy Policy](#)